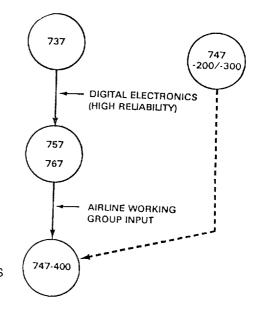
# BOEING FLIGHT DECK DESIGN PHILOSOPHY

Harty Stoll Boeing Commercial Airplane Company

#### FLIGHT DECK EVOLUTION

- EXTERNAL VISION
- WORKLOAD
- FAILURE MANAGEMENT
- PILOT INCAPACITATION
- FLIGHT MANAGEMENT COMPUTER & MAP
- AUTOMATED MONITORING
- INTEGRATED CAUTION AND WARNING
- QUIET DARK CONCEPT
- SIMPLIFIED CREW ACTION
- COLOR CRT DISPLAYS
- DEDICATED CREW REST AREA
- INCREASED REDUNDANCY
- CENTRALIZED MAINTENANCE COMPUTERS
- IMPROVED FLIGHT MANAGEMENT



### FLIGHT DECK DESIGN GOALS

747-400

THE DESIGN OF THE 747 FLIGHT DECK IS BASED ON THE RECENT SUCCESSFUL 757/767 PROGRAMS AS WELL AS ON THE EXPERIENCE GAINED FROM MILLIONS OF FLIGHT HOURS ON BOEING COMMERCIAL JET TRANSPORTS. SPECIAL EMPHASIS IS PLACED ON THE LATEST DIGITAL TECHNOLOGY AND CONTROL/DISPLAY INTEGRATION TO PROVIDE UNCLUTTERED INSTRUMENT PANELS, IMPROVED REACH AND SCAN CAPABILITY, AND OPTIMIZED CREW WORKLOAD. THE RESULT IS ENHANCED SAFETY AND PRODUCTIVITY THROUGH IMPROVED CREW COMFORT, PERFORMANCE, AND WORKLOAD OPTIMIZATION.

#### **GOALS**

- ENHANCED SAFETY
- IMPROVED OPERATIONAL CAPABILITIES
- PERFORMANCE/WORKLOAD OPTIMIZATION
- INCREASED RELIABILITY/MAINTAINABILITY
- REDUCED OPERATING COST
- IMPROVED CREW COMFORT

#### **TECHNOLOGY**

- DIGITAL COMPUTERS/MICROPROCESSORS
- INTEGRATED DISPLAYS
- INTEGRATED FLIGHT MANAGEMENT
- CDU's
- LASER GYRO INERTIAL REFERENCE
- ADVANCED SYSTEM MONITORING
- CENTRAL MAINTENANCE SYSTEM WITH STANDARDIZED BITE

### FLIGHT DECK DESIGN CONSIDERATIONS

#### INDUSTRY

- AIRLINE INPUT
- **FAA STUDIES**
- NASA STUDIES
- NTSB
- SAE RECOMMENDATIONS
- ATA
- FLIGHT SAFETY FOUNDATION
- COMPETITIVE AIRFRAME MANUFACTURE MILITARY AIR FORCE, NAVY, ETC.
- **SYMPOSIUMS**
- WORKSHOPS

- AIAA
- ARINC
- RTCA
- ICAO
- ALPA, IFALPA, APA
- MISC. STUDIES (1969 UAL-ALPA)
- ASRS
- HUMAN FACTOR ORGANIZATIONS

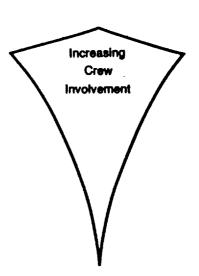
#### **BOEING**

- ACCIDENT/INCIDENT DATA
- **BOEING FLIGHT TEST**
- **CREW TRAINING**
- BOEING IR & D

- CUSTOMER SERVICE UNIT
- DATA ON EXISTING BOEING MODELS
- RELIABILITY AND MAINTAINABILITY
- QUESTIONNAIRES TO AIRLINES

## **Functions Allocated to Crew**

- Guidance
- Control
- Separation
- Navigation
- Systems Operation



# **DESIGN PHILOSOPHY**

- **CREW OPERATION SIMPLICITY**
- **EQUIPMENT REDUNDANCY**
- **AUTOMATED FEATURES**

# Simplicity Through Design Refinement Wing Fuel Tank Development – Example

	Original 3-Tank L c	5-Tank Proposal Aux C	Revised 3-Tank C Jan '80
Wing Structure Weight	Base	Large Decrease	Large Decrease
Fuel System Weight	Base	Moderate Increase	Small Increase
Total Weight	Base	Moderate Decrease	Large Decrease
Crew Operation	Simple	More Complex	Simple

### REDUNDANCY

#### (EXAMPLES)

#### TRIPLEX

- INERTIAL REFERENCE SYSTEMS
- ELECTRONIC FLIGHT INSTRUMENT SYMBOL GENERATION
- AUTOMATIC FLIGHT CONTROL AND FLIGHT DIRECTOR SYSTEM
- ILS RECEIVERS

#### DUAL

- FLIGHT AND ENGINE INSTRUMENTS
- FLIGHT MANAGEMENT COMPUTER
- NAVIGATION RADIOS
- COMMUNICATION RADIOS
- AIR DATA SYSTEMS
- WARNING AND CAUTION ALERTS

### **AUTOMATION**

#### (WHAT DOES IT MEAN?)

#### SUBSYSTEM AUTOMATION

- REDUCE CREW WORKLOAD (3 TO 2 MAN CREW)
- REDUCE CREW ERROR

#### GLASS COCKPITS

- REDUCE CREW ERROR AND ACCIDENTS
- IMPROVE PILOT SCAN
- REDUCES COST

#### FLIGHT MANAGEMENT COMPUTERS

- PROVIDE MAP INFORMATION
- REDUCE FUEL BURN
- REDUCE CREW ERROR

#### AUTOPILOT/AUTOTHROTTLE

- REDUCE WORKLOAD
- REDUCE CREW ERROR

## **Boeing Flight Deck Design Committee**

#### **Examples of Accident Data Reviewed**

Subsystem management accidents—worldwide air carriers 1968-1980

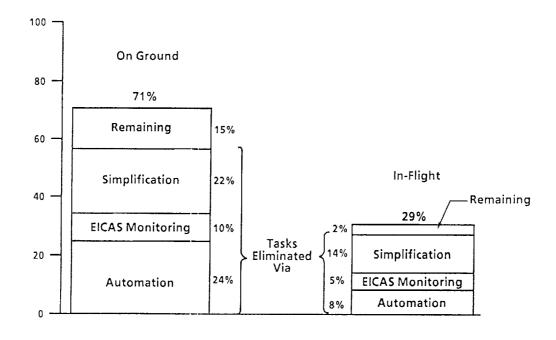
#### Accident Related Cause

#### Design

- · Crew omitted pitot heat
- · Wrong position of standby power switch
- Flight engineer and captain conducted unauthorized troubleshooting
- Electrical power switching not coordinated with pilots
- Flight engineer shut off ground proximity
- Faulty fuel management
- No leading edge flaps on takeoff
- Confusion over correct spoiler switch position
- Crewman did not follow pllot's instruction
- Mismanaged cabin pressure

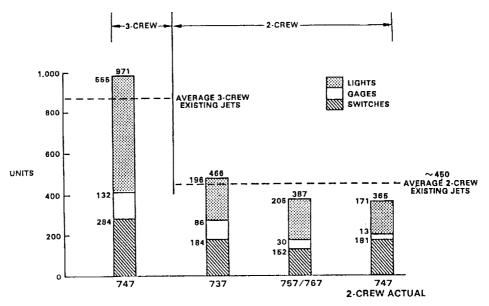
- · Auto on with engine start
- Automated standby and essential power
- Simplified systems delete maintenance functions
- Auto switching and load shedding no crew action required
- Shut off on forward panel in full view of both pilots
- Auto fuel management with alert for low fuel, wrong configuration, and imbalance
- Improved takeoff warning with digital computer
- Dual electric spoiler control
- Full-time caution and warning system
- Dual auto system with auto switchover

# Allocation of 747-200 Flight Engineer's Duties to 747-400 Flight Crew



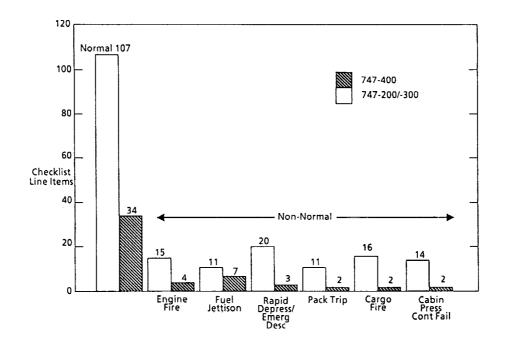
### SUBSYSTEM CONTROLS & INDICATION COMPARISON

747-400

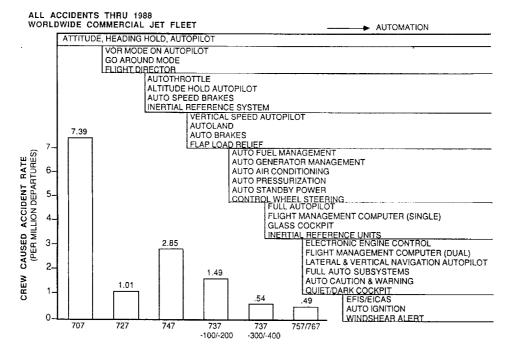


NOTE: NAV AND COMM PANELS NOT INCLUDED

### 747 Procedure Comparison



#### CREW CAUSED ACCIDENTS VS. AUTOMATION



#### **AUTOMATION**

(THE GOOD AND BAD)

#### THE PLUSES

- SAFETY
- ERROR REDUCTION
- WORKLOAD REDUCTION
- SIMPLIFIED CREW OPERATION
- COST SAVINGS

#### THE PROBLEMS

- REDUCE CREW UNDERSTANDING (AUTO-MANUAL)
- CREW OVERUSE REDUCING CREW FALL-BACK CAPABILITY
- PILOT TRANSITION IN AND OUT OF AUTOMATIC AIRPLANES
- BOREDOM
- DESIGNER'S INTENT NOT TRANSMITTED TO PILOT

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